



Billing Information Updates

For your security and privacy, AllCom recommends you update your billing credit or debit card online using our secure servers.

Follow these instructions to do so

- Universal Office, CellPlusPlus, VoiceFaxEmail, and Genie Messenger subscribers go to <http://www.AllCom.com>
- If you subscribe exclusively to the Genie Gateway, go to
- www.GenieGateway.com
- In the upper right hand corner enter your CellPlusPlus, VoiceFaxEmail, or Universal Office or Genie Gateway "Genie" Number. This may be a 10 digit toll free, local access, or 999 area code number
Please note: Do not use spaces or punctuation when entering your Genie number, for example 8001234567
- Enter your numeric passcode.
Please note: This is the same passcode you use to access your messages on the phone. If you have forgotten your passcode, please contact us via [Genie Gateway text message](#) with your Genie number and passcode retrieval request
- Click the + plus symbol
- Click Financial or Settings
- Click Change Credit Cards
- Enter and update your card information and click SAVE
- You may press recharge now to process a balance increase if needed